



Supervised Contact Service



**Saint Mary's Family Centre
147 Central Hill
Upper Norwood
SE19 1RS**

**Tel: 020 8766 6271
Fax: 020 8766 7338**

**Email: office@stmarysfamilycentre.org.uk
Web: www.stmarysfamilycentre.org.uk**



Saint Mary's Family Centre is on the site of the
Convent of Our Lady of Fidelity
The entrance to the centre is at the top of
Hermitage Road, just off Central Hill

About St Mary's Family Centre

Supervised Contact

The Family Centre is a safe, friendly and neutral place where children of separated families can spend time with their parent/s or extended family members.

The Centre has enhanced accreditation from NACCC and has been awarded Outstanding by Ofsted. Saint Mary's offers a child focused environment that provides toys, games and facilities that reflect the diverse needs of children. There are 4 rooms and a fully equipped outside play area.

Contact is supervised by qualified, experienced staff who provide observational reports to support assessment and court needs.

Contact can be observed within the local community – as agreed by the Local Authority.

The centre is open between the hours of 9.00 a.m. - 5.00 p.m. Monday - Saturday

The centre has a multi-disciplinary team of social workers, family support workers and childcare practitioners.

Referral process

To request a Referral and Risk Assessment form, please contact the Centre:

T: 020 8766 6271

E: office@stmarysfamilycentre.org.uk

The forms will be emailed to the allocated social worker.

Once fully completed the forms should be emailed back to the Contact Coordinator:

The Coordinator will contact the allocated social worker to discuss the needs of the case and availability.

Costs can be emailed to social workers direct.

The cost of the service will be invoiced to the Local Authority as agreed.

The Centre's policies and procedures are available on request.

Other Services

The Centre offers a broad range of services:

- Family Assessment & Support in the Community
- Strengthening Families and other Parenting Programmes
- Family Group Conference facilitators
- Early Years Nursery- 2.5 years to 5 years
- After School Club
- Training Venue
- Room Rental